

## Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

### **Name of the procedure:** Retirement pension (REM)

#### Identification and description of the procedure

This service allows workers in the Special Scheme for Seafarers to apply, via Electronic Register, for the retirement pension.

#### Applicant requirements and documentation to be provided

In general, you can request this pension if you are registered in the Special Social Security Scheme for Seafarers and meet the age and contribution requirements stipulated in the regulations. The required retirement age varies according to the contribution period, and is gradually modified until 2027, according to the scale established in the General Law on Social Security.

For seafarers, there are retirement age reduction coefficients for certain jobs which allow the retirement age to be reduced by up to 10 years from the normal retirement age. These coefficients vary by type of vessel, propulsion type and the nature of the work.

More information about the specific retirement requirements for seafarers can be found at the following website:

<https://www.seg-social.es/wps/portal/wss/internet/Trabajadores/PrestacionesPensionesTrabajadores/10963/6137?changeLanguage=en>

#### Periods

The retirement pension must be resolved and notified to the person concerned within 90 calendar days.

#### Effects of administrative silence

If after 90 days your request has not been resolved, you may consider your request to have been rejected by application of negative silence.

#### Complaints and appeals

Against the decision, recognising or denying the right to a retirement pension, you may lodge a prior claim with the body that issued the decision within 30 days. The time limit for the resolution of this claim shall be 45 days.

In the event of disagreement with the resolution of the prior claim or, if it should be understood to have been rejected by silence, you may file a claim before the social jurisdiction within a period of 30 days.

#### Regulations

Articles 204 to 215 of the consolidated text of the General Law on Social Security, approved by Legislative Royal Decree 8/2015 of 30 October.

Article 30 of Law 47/2015 of 21 October, regulating social protection for workers in the maritime-fishing sector.

Royal Decree 1311/2007 of 5 October, establishing new criteria for determining the retirement pension under the Special Social Security Scheme for Seafarers.

Ministerial Order of 18 January 1967, establishing rules for the application and development of the retirement benefit (BOE of 26 January).

Royal Decree 286/2003 of 7 March, which establishes the duration of the time limits for the resolution of administrative procedures for the recognition of Social Security benefits.

Article 71, 140 and 151.2 of Law 36/2011 of 10 October, which regulates Social Jurisdiction.

#### [Steps to complete the electronic procedure](#)

Download and attach (completed) the application form and the standard form of representation, in the case of making the application on behalf of another person, which you will find in the "Attached Documentation" section of the Service file.

Attach copies of all documents detailed in the application form instructions.

#### [Identification methods and electronic signatures](#)

The service can be accessed with Cl@ve Permanente, DNle or digital certificate.

#### [Fees and payment methods](#)

Not applicable.

#### [Application in person](#)

It is possible to apply at any public registry office.

#### [Competent unit and contact](#)

Provincial Directorates of the Social Marine Institute

You can access the directory of Social Security offices at the following web address:

<http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial>