



Seguridad Social
Sede Electrónica



Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

***Name of the procedures:* Modification of bank details, pensioner's address and application for correction of pensioner's identification details**

Identification and description of the procedure

Through these services you can modify via Electronic Register the bank details for receiving the pension or the address of the pensioner and the correction of identifying data of the pensioner.

Applicant requirements and documentation to be provided

To be a recipient of a pension from the Social Security system.

Periods

You can request the modification or correction of your data at any time.

The Spanish National Social Security Institute has three months to correct the data.

Effects of administrative silence

Not applicable.

Claims and appeals

If the National Social Security Institute has not dealt with the application within three months, you may lodge a claim requesting that it be corrected.

If within 3 months the Spanish National Social Security Institute has not complied with the request or has not responded, you may file a contentious-administrative appeal against the inactivity of the administration.

Regulations

Law 39/2015 of 1 October, on Common Administrative Procedure for Public Administrations.

Law 29/1998, of 13 July 1998, on contentious-administrative jurisdiction.

Fees and payment methods

Not applicable.

Application in person

It is possible to carry out this procedure in person at the offices of the Spanish National Social Security Institute, although it is recommended that it be carried out through the Social Security Electronic Office.

Competent unit and contact

Provincial Directorates of the National Social Security Institute.

You can access the directory of Social Security offices at the following web address:

<http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial>