



## Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

## Name of the procedure: Benefits certificate (REM)

Identification and description of the procedure

Through this service you may request, via Electronic Register, a certificate for the Social Security benefits you receive.

Applicant requirements and documentation to be provided

The applicant can be any citizen. If you do not receive any Social Security benefits, a certificate will be obtained indicating this circumstance.

## Periods

It can be requested at any time.

The Social Marine Institute must issue the certificate within a maximum of three months.

Effects of administrative silence

Not applicable

Complaints and appeals

After 3 months have elapsed without the Social Marine Institute having issued the corresponding certificate, you may lodge a complaint requesting that it be issued.

If within a period of 3 months the Social Marine Institute has not complied with the request or has not provided a response, a contentious-administrative appeal may be lodged against the inactivity of the administration.

## Regulations

Law 39/2015 of 1 October, on Common Administrative Procedure for Public Administrations.

Law 29/1998 of 13 July, on contentious-administrative jurisdiction.

Steps to complete the electronic procedure

Download and attach (completed) the benefit certificate application form and the standard form of representation, in the case of making the application on behalf of another person, which you will find in the "Attached Documentation" section of the Service file.

Identification methods and electronic signatures

The service can be accessed with Cl@ve Permanente, DNIe or digital certificate.

Fees and payment methods

Not applicable

Application in person

It is possible to apply at any public registry office.

Competent unit and contact

Provincial Directorates of the Social Marine Institute

You can access the directory of Social Security offices at the following web address:

http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial