



Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

***Name of the procedures:* European Health Insurance Card (EHIC) (REM) No certificate**

Identification and description of the procedure

This service allows you to apply for or renew your European Health Insurance Card (EHIC), without being an authorised representative registered in the Electronic Register of Power of Attorneys of the Social Security, and to check whether you already have it in force, without the need for a digital certificate.

You can make this application electronically through this service of the Social Security Electronic Office, or by accessing the Your Social Security portal (<https://sede-tu.seg-social.gob.es/>).

Applicant requirements

It can be requested by the holder of the right to medical assistance, worker or pensioner, and/or for the beneficiaries dependent on the holder.

Periods

You can apply for a European Health Insurance Card (EHIC) at any time.

The European Health Card will be sent, within a period not exceeding 5 days, to the address that appears in the Social Security databases.

Effects of administrative silence

Not applicable.

Complaints and appeals

If the request has not been complied with within 3 months, you may lodge a complaint requesting action.

If the request has not been complied with or no response has been given within 3 months, you may lodge a contentious-administrative appeal against the inactivity of the administration.

Regulations

EC Regulation 883/2004 of the European Parliament and Council of 29 April 2004 on the coordination of social security systems

EC Regulation 987/2009 of the European Parliament and Council of 16 September 2009, laying down the procedure for implementing EC Regulation 883/2004, on the coordination of social security systems.

Decision No. 189 of 18 June 2003 aimed at replacing the forms necessary for the application of Council Regulations (EEC) No. 1408/71 and (EEC) No. 574/72 by a European Health Insurance Card as regards access to medical assistance during a temporary stay in a Member state other than the competent State or the State of residence.

Decision No. 190 of 18 June 2003 concerning the technical specifications of the European Health Insurance Card.

Decision No. 191 of 18 June 2003 concerning the replacement of forms E 111 and E 111 B by the European Health Insurance Card.

Law 39/2015 of 1 October, on Common Administrative Procedure for Public Administrations.

Law 29/1998 of 13 July, on contentious-administrative jurisdiction.

[Steps to complete the electronic procedure](#)

You must complete the information requested by the form and have your current address included in the Social Security database, as it must match the address you enter. You can update your address in the Change of worker/company address service if you are an active worker or Change of bank details and address of the pensioner (REM) if you are a pensioner.

[Identification methods and electronic signatures](#)

You can access the service without a digital certificate.

[Fees and payment methods](#)

Not applicable.

[Application in person](#)

It is possible to apply at any public registry office.

[Competent unit and contact](#)

Provincial Directorates of the Social Marine Institute

You can access the directory of Social Security offices at the following web address:

<http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial>