

Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

Name of the procedure: Retirement Pension. Community Regulation and Bilateral Agreements (REM)

Identification and description of the procedure

This service allows you to request, by electronic register, the retirement pension of the Special Scheme for Seafarers, when you have worked abroad, in countries of the European Union or in countries with which Spain has signed bilateral or multilateral agreements.

Applicant requirements and documentation to be provided

In general, you can request this pension if you are registered in the Special Social Security Scheme for Seafarers and meet the age and contribution requirements stipulated in the regulations. The required retirement age varies according to the contribution period, and is gradually modified until 2027, according to the scale established in the General Law on Social Security.

For seafarers, there are retirement age reduction coefficients for certain jobs which allow the retirement age to be reduced by up to 10 years from the normal retirement age. These coefficients vary by type of vessel, propulsion type and the nature of the work.

More information about the specific retirement requirements for seafarers can be found at the following website:

<https://www.seg-social.es/wps/portal/wss/internet/Trabajadores/PrestacionesPensionesTrabajadores/10963/6137?changeLanguage=en>

Periods

The retirement pension must be resolved and notified to the person concerned within 180 calendar days.

Effects of administrative silence

If after 180 days your request has not been resolved, you may consider your request to have been rejected by application of negative silence.

Complaints and appeals

Against the decision, recognising or denying the right to a retirement pension, you may lodge a prior claim with the body that issued the decision within 30 days. The time limit for the resolution of this claim shall be 45 days.

In the event of disagreement with the resolution of the prior claim or, if it should be understood to have been rejected by silence, you may file a claim before the social jurisdiction within a period of 30 days.

Regulations

EC Regulation 883/2004 of the European Parliament and Council of 29 April 2004 on the coordination of Social Security systems.

EC Regulation 987/2009 of the European Parliament and Council of 16 September 2009, laying down the procedure for implementing EC Regulation 883/2004, on the coordination of Social Security systems.

Ibero-American Multilateral Agreement on Social Security

Application Agreement of the Ibero-American Multilateral Agreement on Social Security

Bilateral Social Security agreements signed by Spain. You can consult the list of countries with which Spain has signed an Agreement at the following link:

<https://www.seg-social.es/wps/portal/wss/internet/InformacionUtil/32078/32253?changeLanguage=en>

Royal Decree 286/2003 of 7 March, which establishes the duration of the time limits for the resolution of administrative procedures for the recognition of Social Security benefits.

Article 71, 140 and 151.2 of Law 36/2011 of 10 October, which regulates Social Jurisdiction.

Steps to complete the electronic procedure

Download and attach (completed) the application form and the standard form of representation, in the case of making the application on behalf of another person, which you will find in the "Attached Documentation" section of the Service file.

Attach copies of all documents detailed in the application form instructions.

Identification methods and electronic signatures

The service can be accessed with Cl@ve Permanente, DNle or digital certificate.

Fees and payment methods

Not applicable

Application in person

It is possible to apply at any public registry office.

Competent unit and contact

Provincial Directorates of the Social Marine Institute You can access the directory of Social Security offices at the following web address:

<http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial>