



## Complementary information Regulation (EU) 2018/1724 for the creation of the Single Digital Gateway

### ***Name of the procedure:*** Retirement Pension. Community Regulations and Bilateral Agreements

#### Identification and description of the procedure

This service allows you to apply, by electronic registration, for a Social Security retirement pension when you have worked abroad, in European Union countries or in countries with which Spain has signed bilateral or multilateral agreements.

#### Applicant requirements and documentation to be provided

In general, you can apply for this pension if you are or have been enrolled in the Spanish Social Security system, meet the age and contribution requirements stipulated in the regulations and have worked in any Member State of the European Union, member states of the European Economic Area and Switzerland, or other states that have signed a bilateral or multilateral Social Security agreement with Spain.

The application must be made to the competent body in the country of residence of the person concerned.

#### Periods

The retirement pension must be decided and notified to the person concerned within 180 calendar days.

#### Effects of administrative silence

If after 180 days your application has not been resolved, you may consider your application to have been rejected by application of negative silence.

#### Claims and appeals

Against the decision, recognising or denying the right to a retirement pension, you may lodge a prior claim with the body that issued the decision within 30 days. The time limit for the resolution of this claim shall be 45 days.

In the event of disagreement with the resolution of the prior claim or, if it should be understood to have been rejected by silence, you may file a claim before the social jurisdiction within a period of 30 days.

#### Regulations

EC Regulation 883/2004 of the European Parliament and Council of 29 April 2004 on the Coordination of Social Security Systems

EC Regulation 987/2009 of the European Parliament and Council of 16 September 2009, laying down the procedure for implementing EC Regulation 883/2004, on the Coordination of Social Security Systems

Multilateral Ibero-American Social Security Agreement.

Implementation Agreement on the Multilateral Ibero-American Social Security Agreement

Bilateral Social Security agreements signed by Spain. You can consult the list of countries with which Spain has signed an agreement at the following link:

<http://www.seg-social.es/wps/portal/wss/internet/InformacionUtil/32078/32253>

Royal Decree 286/2003 of 7 March 2003, which establishes the duration of the time limits for the resolution of administrative procedures for the recognition of Social Security benefits.

Articles 71, 140 and 151.2 of Law 36/2011, of 10 October, which regulates Social Jurisdiction.

#### Fees and payment methods

Not applicable.

#### Application in person

It is possible to carry out this procedure in person at the offices of the Spanish National Social Security Institute, although it is recommended that it be carried out through the Social Security Electronic Office.

The application must be made to the competent body in the country of residence of the person concerned.

#### Competent unit and contact

Provincial Directorates of the National Social Security Institute.

You can access the directory of Social Security offices at the following web address:

<http://www.seg-social.es/wps/portal/wss/internet/OficinaSeguridadSocial>